

NIGERIAN REDCROSS SOCIETY



2019 ANNUAL REPORT

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Muhammadu Buhari

PRESIDENT, COMMANDER-IN-CHIEF OF THE ARMED FORCES
FEDERAL REPUBLIC OF NIGERIA

(GRAND PATRON, NIGERIAN RED CROSS)

Foreword

The Nigerian Red Cross Society (NRCS) has the mission, in Nigeria, to “provide timely, appropriate and acceptable humanitarian services to the most vulnerable groups through well managed programmes in Health Care and Disaster Management”, and the vision to become the most “dynamic voluntary Organization that leads in the satisfaction of humanitarian needs, and promoting human dignity of the most vulnerable groups”.

Our focus has been to get the National Society to live up to this mission in every part of the country. Our Branches have struggled to make this a reality in the communities. It has not been easy, for a number of reasons.

Our Movement Partners rallied around us. The Norwegian Red Cross continued to support our Finance System development through the ICRC; the British Red Cross worked with us through ICRC to upgrade our PMER and Volunteer Data Base (VDB), and through the IFRC to support other areas of our NSD, including the actualization of our Business Model, and the Due Diligence Assessment; the Italian Red Cross supported our work on international migration, and internal population movement, which is a precursor to the rising urban slums with their attendant consequences, nationwide.

Our Business Model is a set of Three Pillars, with Pillar 1 being the continuous visibility low cost programmes our Branches implement in the communities without waiting for external funding. This is a major leg towards the fulfillment of our mission, and realization of our vision.

In 2019, Pillar 1 became our emphasis, in word and action. On Pillar 2 of our Business Model, we started a staff restructuring exercise at the Headquarters with the expected result of very qualitative staff strength to deliver effective and efficient services.

2019 was intended to lead us to a stable 2020, all things being equal!



Bolaji Akpan Anani
(Elder/Chief)
NATIONAL PRESIDENT

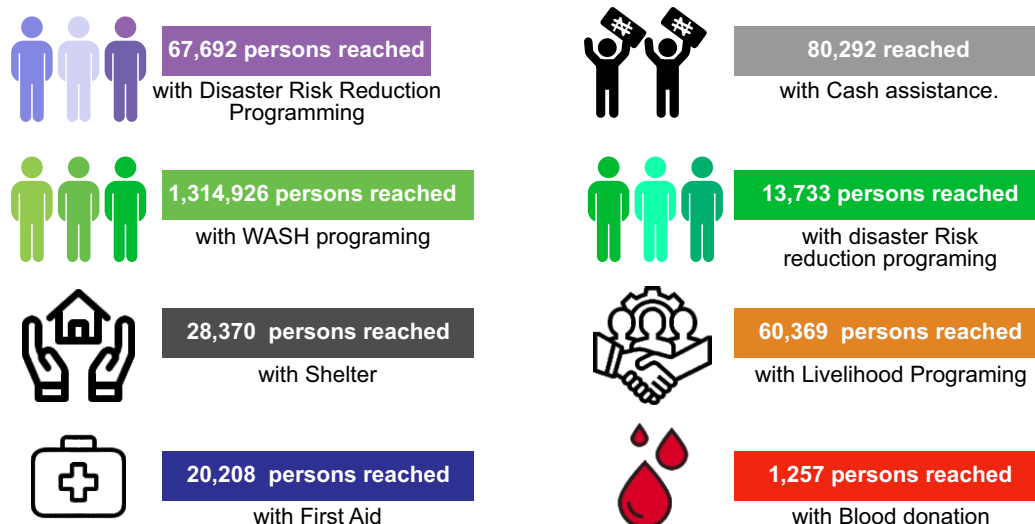
Executive Summary

Nigerian Red Cross Society has demonstrated commitment on its auxiliary role to the public authorities on humanitarian interventions across Nigerian in 2019. As First Responders to Disasters and Emergencies, the Nigerian Red Cross Society has impacted the lives of the Nigerian people through its numerous projects targeting the most vulnerable and persons most at risk in the country in different thematic areas.

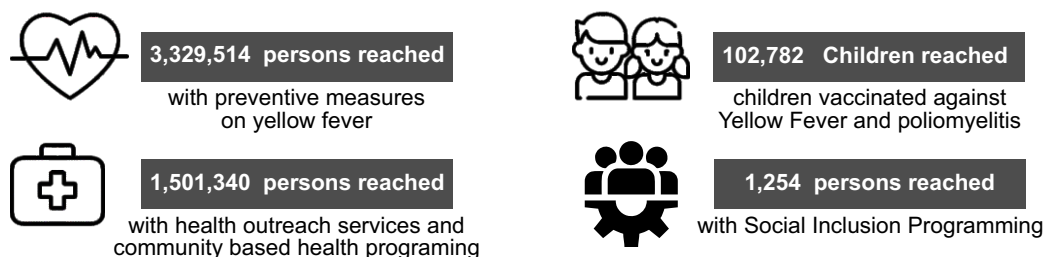
The National Human Development Index value for 2019 is 0.539 which puts the country in the low development index category positioning Nigeria at 161 out of 189 countries and territories -Nigeria Human Development Report – UNDP. The Citizens of Nigeria have over the years been faced with high levels of poverty, illiteracy and unemployment, with about 80% of the population being less privileged and most affected.

For the year 2019, the Nigerian Red Cross executed nine projects covering different sectors and thematic areas - disaster response, health and care, youth development, Community and commercial First Aid trainings and services, Organizational Development and volunteers' capacity building.

Through the various projects, NRCS with its strong network of community volunteers was able to reach;



HEALTH



As an Organization, in the year under review we also have been able to train a huge volume of our foot soldiers (volunteers) on different areas under our strategic aims – Disaster Management, Health and Care, Organizational Development.

NRCS in collaboration with ICRC & Norwegian Red Cross initiated Finance Development project to -Strengthen its financial management capacities, adhere to best practices in the industry, and to improve the efficiency and effectiveness of the finance processes. This initiative is part of a holistic and long-term development effort on the part of the NRCS and its partners to develop the organizational capacities and thereby provide relevant nationwide and quality services to the population in Nigeria in a sustainable manner.

Following the Partners meeting and commitment to support the NRCS Organizational Development, NRCS undergoes Due Diligence Assessment conducted by the BRC. The purpose of the Due Diligence Review is to obtain a reasonable level of assurance of NRCS's organisational capacity to implement any existing/future joint programmes. It is designed to enable Movement Partners to identify and understand potential risks faced when working together and to help mitigate and manage any risks which are identified, to ensure that the programme/services are successfully delivered and the funds properly accounted for. BRC was also mandated to support operationalizing the NRCS strategic plan, Road map and develop business plans/ financial models for commercial opportunities. The findings resulted into the development of an Improvement Plan, HR Re-engineering and Business Model for the National Society. Summary of the key accomplishments are stated below:

- * Nigerian Red Cross trained and equipped volunteers providing relevant and sustainable services to Nigeria's most vulnerable, in health promotion and awareness raising, disaster preparedness and response.
- * Through our Community Based Health and First Aid work: lives of vulnerable people who cannot afford basic health facilities have been saved. Diseases have been treated and some even eradicated.
- * Supporting SDG Goals aimed at eradicating poverty in all its forms are being implemented and Universal Health Care is gradually advancing.
- * Though our Disaster management and response teams: we have been able to access the level of damage caused by disasters even in remote areas and effectively respond to and help people most affected by these disasters
- * Through our programmes and projects, the National Society been able to reach help re-shape the Nigerian society and provide relief and bring about interventions.
- * Through our volunteers and youth, our policies and goals have been implemented, our capacities and objectives are accomplished and Nigerians have felt our impact
- * WASH interventions has provided assurance for clean water and improved hygiene practice is some communities supported by our Branches
- * Nigerian Red Cross has been the first responder in emergencies for years.



Abubakar Ahmed Kende
SECRETARY GENERAL

WHO WE ARE (NRCS)

The Nigerian Red Cross Society (NRCS) was established through an Act of the Parliament in 1960. The Act, referred to as the Nigerian Red Cross Act of 1960, CAP 324 states in Section 5 (1) that 'the Society shall be recognised by the Government of the Federation as a Voluntary Aid Society, auxiliary to the public authorities. This shows that we are a creation of the Federal Government of Nigeria and statutorily meant to complement public authorities in the area of humanitarian interventions. Our mandate is derived from the aforementioned Act of Parliament and the Geneva Conventions of which Nigeria is a state party.

Our Vision



"To become a dynamic voluntary Organization that leads in the satisfaction of humanitarian needs and promoting human dignity of the most vulnerable groups"



Our Mission

"To provide timely, appropriate and acceptable humanitarian services to the most vulnerable groups through well managed programmes in Health Care and Disaster Management"

Core Values



- 1 Transparency and Accountability
- 2 Commitment to serving humanity
- 3 Integrity and Professionalism
- 4 Advocating for the vulnerable people

Our Donors and Partners

Movement Partners

ICRC – International Committee of the Red Cross

IFRC - International Federation of Red Cross and Red Crescent Societies

BRC – British Red Cross

SRC – Swedish Red Cross

ItRC – Italian Red Cross

TRC – Turkish Red Crescent

NRC – Norwegian Red Cross

NIRC - Netherland Red Cross

Non-Movement Partners

Government Ministries Department and Agencies

NEMA – National Emergency Management Agency

Presidential Committee on Flood Relief and Rehabilitation

UNOCHA – United Nations Office for the Coordination of Humanitarian Affairs

UNICEF – United Nations Children Emergency Fund

EUCPHA – European Union Civil Protection and Humanitarian Aid

UNFPA – United Nations Fund for Population Activities

USAID-CDC – Centres for Disease Control and Prevention

UNHCR - United Nations High Commission for Refugees

Shell Petroleum Development Company

Save the Children

NNPC/EROTON

NRCS Strategy and our commitment to deliver the strategy

Disaster Management

- Disaster Preparedness Response
- Response and Recovery
- Disaster Risk Reduction

Health and Care

- Community-Based Health
- Emergency Health
- HIV and AIDs
- Water and Sanitation
- Maternal, Neo-natal and Child Health
- Prison Sanitation Programme

Humanitarian Values

- Reduced Intolerance, Stigma and Discrimination
- Reduced Violence and ensure peaceful resolution of conflict and Division within NRCS
- Fuller Integration of Disadvantaged people into Communities

Organizational Development

- Governance and Management Development
- Branch Development
- Membership and Volunteer Management
- Youth and Gender Development

Fundamental Principles of the Red Cross and Red Crescent



Humanity

The International Red Cross and Red Crescent Movement, born of a desire to bring assistance without discrimination to the wounded on the battlefield, endeavours, in its international and national capacity, to prevent and alleviate human suffering wherever it may be found. Its purpose is to protect life and health and to ensure respect for the human being. It promotes mutual understanding, friendship, cooperation and lasting peace amongst all peoples.

Impartiality

It makes no discrimination as to nationality, race, religious beliefs, class or political opinions. It endeavours to relieve the suffering of individuals, being guided solely by their needs, and to give priority to the most urgent cases of distress.

Neutrality

In order to continue to enjoy the confidence of all, the Movement may not take sides in hostilities or engage at any time in controversies of a political, racial, religious or ideological nature.

Independence

The Movement is independent. The National Societies, while auxiliaries in the humanitarian services of their governments and subject to the laws of their respective countries, must always maintain their autonomy so that they may be able at all times to act in accordance with the principles of the Movement.

Voluntary Service

It is a voluntary relief movement not prompted in any manner by desire for gain.

Unity

There can be only one Red Cross or one Red Crescent Society in any one country. It must be open to all. It must carry on its humanitarian work throughout its territory.

Universality

The International Red Cross and Red Crescent Movement, in which all Societies have equal status and share equal responsibilities and duties in helping each other, is worldwide.



The people we work with

We work with the vulnerable people including those affected by disaster, epidemics, armed conflicts, the poorest and hard to reach communities in both urban and rural areas. Our interventions prioritize the needs of women, children, aged, persons with disabilities, the displaced and other vulnerable people.

Our context for 2019

Despite the wealth and strength of the country, Nigeria faces high levels of poverty, illiteracy and unemployment and remains vulnerable to both disasters and crises. Nigeria's Human Development Index stands at 152 out of 188. It has one of the fastest growing populations globally with 5.5 live births per woman, a population growth rate of 3.2 percent annually (USAID, 2018) and a total population of around 197 million¹.

The country's health needs are immense. Nigeria has the highest rate of unimmunized children worldwide (WHO, 2017), the second largest number of people living with HIV globally and accounts for nine percent of the global HIV. It also has the highest burden of malaria globally which remains the top cause of child illness and death (USAID, 2018) and is one of the three countries world-wide to still have cases of polio. Cholera, meningitis and Lassa fever are a continual challenge, while non-communicable diseases are a growing concern. With the rise of unplanned urbanization throughout Nigeria, health and water and sanitation situation is acute in growing urban slums².

The Nigerian Red Cross Society (NRCS) is recognized as the first responder that has earned the trust of the people in Nigeria. It has 37 branches, around 400 paid staff, more than 500,000 volunteers, over 60 per cent of which are youth. Based on both its 2016–2020 Strategic Development Plan and its 2018–2019 Road Map for Sustained Institutional Growth, the National Society pursues an ambitious organizational reform and programmatic growth.

¹2019 Country Operational Plan of the International Federation of Red Cross and Red Crescent Societies

²2019 Country Operational Plan of the International Federation of Red Cross and Red Crescent Societies

The NRCS strives towards strengthening disaster management, health services, public perception, governance and management, systems and procedures and quality of services. Critical to the NRCS's development is sustainability of financing and a growing domestic financing base.

Within the framework of the One International Appeal (OIA) launched by ICRC and IFRC on 24 April 2017, NRCS has been responding to the complex emergency and the needs of the affected communities in Adamawa and Yobe (about 300,000 individuals), focusing on disaster risk reduction, WASH, shelter, health, food security and livelihoods. Since July 2018, the National Society has been also responding to floods in the states of Katsina, Bauchi, Ondo, Ogun, Niger and Abuja, focusing on shelter, livelihoods (including cashbased interventions and direct food assistance), health, WASH and protection, gender and inclusion (GPI).



Our 2019 Areas of Strategic Focus and Targets





Clean up session of Yellow fever



List of Projects in 2019



Figure : List of Projects in 2019

What We Achieved

PROJECT INTERVENTIONS UNDER EACH STRATEGIC FOCUS

Health and Care

Introductions

The NRCS' Health and Care programme contributes to reducing morbidity and mortality by strengthening capacities of vulnerable groups and enabling them to address own primary health problems. In line with the Health & Care Strategic Aim 2 of the SDP 2016-2020, which aims to “Enable healthy and safe living- through timely, appropriate and sustainable health and care activities”, the Health & Care Department planned and implemented Health interventions across the country, where communities were placed at the center stage to identify their priority health needs and come up with suggested ways of addressing them using locally available and sustainable resources. Branch and community volunteers were trained and retrained on the community based health and first aid approach and supported in carrying out the community initiatives through community empowerment for sustainability of the planned interventions.

Major Project Areas:

- AFP Surveillance funded CDC Atlanta through the IFRC) - Katsina, Jigawa and Zamfara
- Sexual and Reproductive Health (UNFPA)- Adamawa, Borno, Yobe, Delta, Kogi and Niger
- Emergency Health - Yellow Fever DREF Operation (IFRC) - Katsina and Bauchi
- Health Programs for vulnerable Groups (Integrated Health and Nutrition Project for Refugees in Taraba State)



Community Based Surveillance for Acute Flaccid Paralysis (AFP) and other 6 Priority Diseases

The Center for Disease Control (CDC) Atlanta has been supporting the Nigerian Red Cross Society (NRCS) through the International Federation of Red Cross and Red Crescent Society (IFRC), for active case search of Acute Flaccid Paralysis (AFP) and other priority diseases (Measles, Yellow Fever, Meningitis, Neonatal Tetanus, Cholera and Lassa fever). The active case search was launched in Zamfara, Jigawa and Katsina states in April, 2019.

Main focus on AFP and 6 priority diseases - **Measles, Meningitis, Lassa Fever, Neonatal Tetanus, Yellow Fever and Cholera**

Key Activities:

- Health education and sensitization of community informants
- Active case search and immediate reporting of all cases of suspected AFP and IDSR to LGA DSNOs
 - Target Group for AFP- Children under 15years
 - Target Group for Vaccination- Children under 5yrs
- Facilitate/provide guidance to caregiver to ensure cases reach the nearest health service provider for appropriate care and investigation
- Facilitate and provide feedback on outcome of investigations
- Conduct social mobilization during mass vaccination campaigns
- NRCS volunteers serve as vaccinators during the OPV vaccination campaigns.
- Facilitate LGA level review meetings with the DSNOs and other stakeholders.

Key Achievements

92 suspected AFP cases reported

9 Confirmed AFP cases reported

4235 IDSR cases reported

13, 0173 under 5 children received Oral Polio Vaccines (OPV) given by the NRCS volunteers

Facilitated 4 review meetings with DSNOs and stakeholders

The NRCS community-based volunteers have been able to report a line list of 249 AFP cases with 25 True AFP Cases and 12,714 other priority diseases in security compromised LGAs within Jigawa, Katsina and Zamfara states.

A detailed trend analysis of AFP and other IDSR diseases reported for the year 2(April-December 2019) is shown in a graphical representation below:



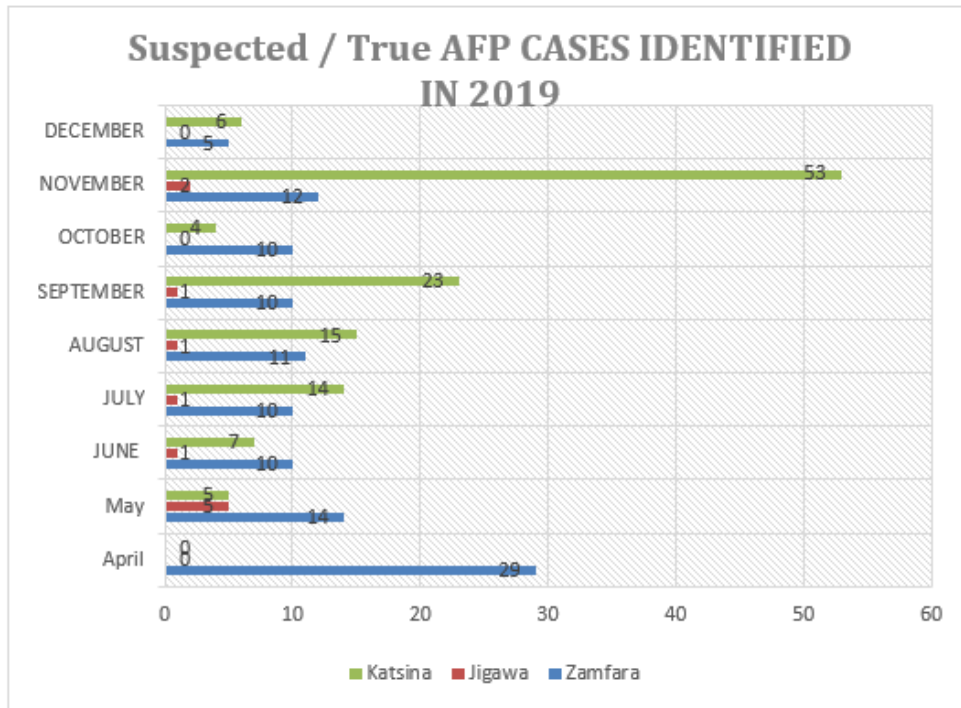
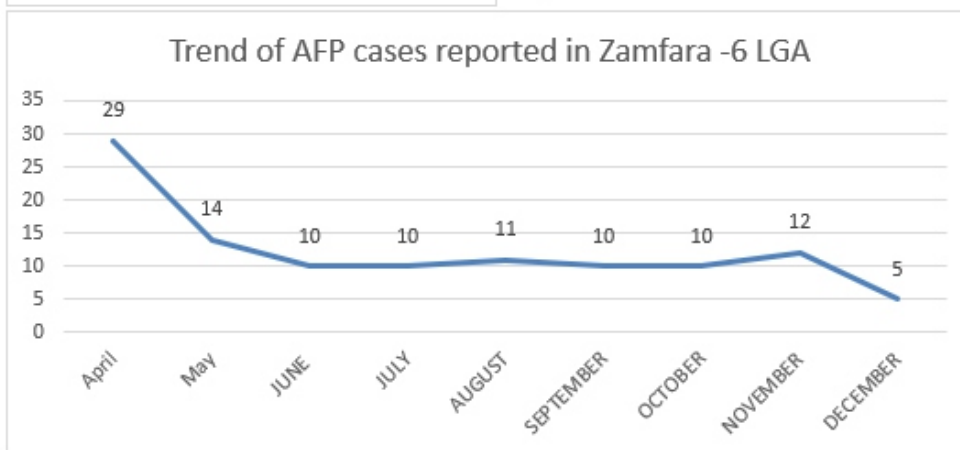
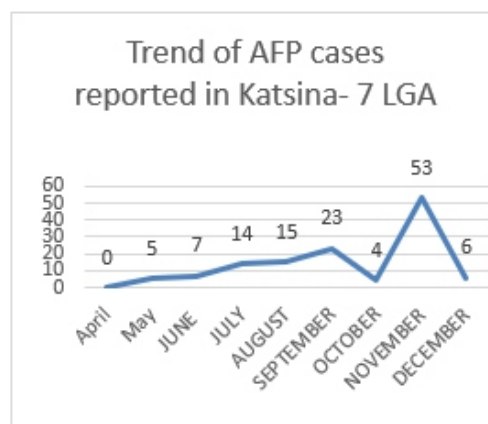
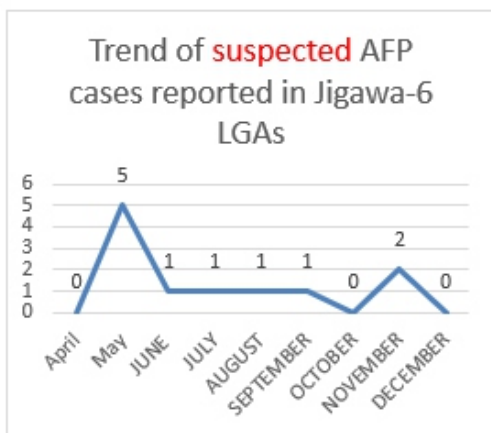


Chart above shows the overall number of cases identified within April and December 2019 in Jagawa, Katsina and Zamfara states



1 confirmed AFP case from Katsina branch has been reported but still undergoing investigation. A total of 1070 integrated diseases have been reported and referred by the volunteers from the 3 states with Zero case of Lassa fever in December 2019.

- Supplementary immunization active ies conducted in December, a total of 53,403 under 5 children were reached and vaccinated in the 2 states of Jigawa and Zamfara.
- Doses of vaccine used approximates to **58640** for the 2 states' Jigawa; **8840**, Zamfara; **49800**.

April - December of Year 2; 249 AFP cases have been reported by the 3 branches between April-December, with 25 cases being true. Zero Lassa fever case with 12,714 IDSR cases (Measles, Yellow fever, Neonatal Tetanus, Cholera, meningitis) have been reported and referred by the volunteers to nearest health facilities in the 3 branches thus far.

Emergency Health: Yellow Fever DREF Operation

In August 2019, Nigeria had recorded an increase in the number of yellow fever cases in Katsina, Bauchi and Benue States. By September 2017, all 36 States of the country and the Federal Capital Territory had reported at least one suspected case of yellow fever. Between 1st and 31st of October, 2019, 839 suspected cases were recorded from all states including FCT adding up to a total of 3,620 suspected cases reported in 588 LGAs since January 2019, with 18 States recording at least one confirmed case of yellow fever (NCDC Sit rep, Epi wk 40-44).

To ensure a well-coordinated response and quick control of the outbreak, the Nigeria Centre for Disease Control (NCDC) activated a national Emergency Operations Centre (EOC) which met weekly to review the situation of the epidemic, partners intervention, identify gaps and proffer way forward.



The Nigerian Red Cross Society was actively involved in the YF response, mobilizing communities for cleanup campaigns, destruction of mosquito breeding spaces and providing risk communication messages to the affected population in Katsina and Bauchi States, through door to door education and awareness creation, dissemination of leaflets and posters with key messages on Yellow Fever, airing of jingles in Hausa and Jarawa languages, mobile cinema shows to publicly display a video of yellow fever transmission and prevention in the local language as well as weekly live radio shows.

Operation Time frame: 3 months (October - December 2019)

Overall Objective: To reduce the incidence of Yellow Fever through intensified prevention and control activities at the household and community level.

The Yellow Fever Operation focused on 3 main strategies:

1. Community engagement through social mobilization for YF mass campaign and / or health promotion, ensuring effective participation of communities and accountability by providing information on Yellow fever, setting up feedback and complaints platforms as guided by the IFRC Community engagement and accountability Standards (CEA) and Core Humanitarian Standards (CHS).

1. Prevention and active case finding of suspected cases and referrals to treatment centers
2. Vector Control - destruction of breeding grounds of mosquitoes . Trained Red Cross Volunteers conducted house to house education on the rationale of YF, its prevention and the importance of taking the YF vaccine, and also mobilized the eligible persons for vaccination. At the end of the 10 days vaccination campaign, a total number of 761, 385 eligible persons were mobilized for vaccination. 106, 160 households and 1,055,535 persons have been reached with preventive messages on Yellow Fever in 20 LGAs in Katsina State.

In Bauchi State Red Cross Volunteers conducted house-to-house visits sensitizing the community members on the transmission routes of YF, creating health awareness on YF prevention and the importance of vaccination. In total, 614,222 persons (98,715 Households) were reached with preventive messages on YF in 44 wards in 4 LGAs in Bauchi. In total, 77 suspected cases were identified by the NRCS volunteers in the 4 LGAs and referred for treatment. Sanitation materials were procured and delivered to Bauchi to support community clean- up campaigns and vector control.



Total People reached:1,729,757	
Katsina: 1,055,535 Male: 578,239 Female:477,296	Bauchi:614,222 Male: 298,072 Female: 316,150

Key Achievements:

Distributed 63,000 IEC materials to targeted communities to increase awareness on YF transmission and prevention (C60,000 leaflets and 3,000 posters in Hausa and English languages)

- Trained 150 volunteers in Bauchi on active case finding, social mobilization and preventive messages on Yellow Fever
- Conducted door to door case finding for case definition of yellow fever and refer all suspected cases to designated treatment centers or nearest health facilities.77 suspected cases were identified by the NRCS volunteers in the 4 LGAs and referred for treatment
- Anchored 7 episodes of live radio shows to discuss the Yellow Fever outbreak and provide preventive information that will help the public stay safe
- Supported the airing of 96 radio adverts in Hausa and Jarawa languages
- Conducted 65 sessions of mobile cinema shows in communities and schools, reaching a total of 14,581 persons
- This report documents a total of 1,729,757 persons (204,875HHs) reached with Yellow Fever preventive messages in Bauchi and Katsina States. This amounts to 69% above the planned target of 985,044 persons.

Integrated Health and Nutrition Project for Refugees (UNHCR)

Overview of Intervention

- To strengthen access and delivery of quality health care services including but not limited to Sexual and Reproductive health, Family planning, HIV/AIDS services and maternal and child health
- To provide technical assistance to government systems and structures in further strengthening quality preventive and curative nutrition and health care services in the Cameroonian refugee situation in Nigeria

Project Location: Taraba State: November- December 2019. **LGAs-** Sardauna, Takum.

Key outputs

- Rehabilitated and equipped 2 Health facilities;
- TY Danjuma PHC Takum
- PHC Gembu
- Provided Free Medical services to Elderly patients above 60, Pregnant Women & Children <5
- Provide Healthcare services to the Refugees & Host Communities at subsidized rates
- Provided Referral Services to Tertiary Centres

Nigeria had recorded an increase in the number of yellow fever cases in Katsina, Bauchi and Benue States. By September 2017, all 36 States of the country and the Federal Capital Territory had reported at least one suspected case of yellow fever. Between 1st and 31st of October, 2019, 839 suspected cases were recorded from all states including FCT adding up to a total of 3,620 suspected cases reported in 588 LGAs since January 2019, with 18 States recording at least one confirmed case of yellow fever (NCDC Sit rep, Epi wk 40-44).

The Nigerian Red Cross Society was actively involved in the YF response, mobilizing communities for clean-up campaigns, destruction of mosquito breeding spaces and providing risk communication messages to the affected population in Katsina and Bauchi States, through door to door education and awareness creation, dissemination of leaflets and posters with key messages on Yellow Fever, airing of jingles in Hausa and Jarawa languages, mobile cinema shows to publicly display a video of yellow fever transmission and prevention in the local language as well as weekly live radio shows.

This report documents a total of 1,669,757 persons (204,875 HHs) reached with Yellow Fever preventive messages in Bauchi and Katsina States. This amounts to 69% above the planned target of 985,044 persons.

Additionally, actions also targeted interventions in rural slums with the lack of access to safe water and sanitation facilities, poor services as well as high incidences of drugs and alcohol abuse, especially among the youth, resulting in major public health problems.



<p>Outcome: Vulnerable people have access to appropriate health services and their health and dignity are improved.</p>	
<p>Number of people affected: 1,263,581 persons (210, 581 households)</p>	<p>Number of people assisted: 1,669,757 Katsina: 1,055,535 Bauchi: 614,222 Male: 578,239 Male: 298,072 Female:477,296 Female: 316,150</p>
<p>Key Actions</p>	<p>Outputs</p>
<p>Community engagement through social mobilization for YF mass campaign and / or health promotion in Bauchi and Katsina</p>	<p>At the end of the 10 days vaccination campaign, a total number of 761, 385 eligible persons were mobilized for vaccination. 106, 160 households and 1,055,535 persons have been reached with preventive messages on Yellow Fever in 20 LGAs in Katsina State.</p>
<p>Social mobilization for mass vaccination in Katsina; NRCS trained 651 community based volunteers to conduct social mobilization for mass vaccination campaign in 20 LGAs in Katsina State (Daura, Malumfashi, Kurfi, Katsina, Bindawa, Funtua, Baure, Sandamu, Batagarawa, Maiadua, Charanchi, Mani, Mashi, Faskari, Kankara, Jibia, Danmusa, Batsari, Sabuwa, and Safana).</p>	
<p>Community engagement through social mobilization for YF mass campaign and / or health promotion in Bauchi; 15 volunteers were trained as trainers to cascade the training to 150 volunteers in 4 LGAs (Alkaleri, Bauchi, Tafawa Balewa and Kirfi) in Bauchi State.</p>	<p>614,222 persons (98,715 Households) were reached with preventive messages on YF in 44 wards in 4 LGAs in Bauchi.</p>
<p>Vector Control - destruction of breeding grounds of mosquitoes in Bauchi.</p>	<p>689 clean up sessions were conducted, and 30 community health committees established to oversee and mobilize community members for the clean-up exercise and also take ownership to ensure continuity.</p>
<p>Delivering Health and Nutrition Assistance to Cameroonian Refugees in Nigeria 2019</p>	<p>689 clean up sessions were conducted, and 30 community health committees established to oversee and mobilize community members for the clean-up exercise and also take ownership to ensure continuity.</p>

<p>Delivering Health and Nutrition Assistance to Cameroonian Refugees in Nigeria 2019</p>	<p>Medical equipment and essential drugs in line with UNHCR specification were procured and supplied to both health facilities in Saruana and Takum. Medical equipment within UNHCR approved items were also procured and supplied based on gaps identified during the facility assessment</p>
<p>AFP SURVEILLANCE, SOCIAL MOBILIZATION AND VACCINATION IN HARD TO REACH AND NOMADIC STATES (JIGAWA, KATSINA AND ZAMFARA)</p>	<p>Also 53,403 children under the age of 5 from Jigawa and Zamfara States were immunized by Red Cross Volunteers during the state Supplementary Immunization Activities (SIA). Doses of vaccine used approximates to 58640 for the 2 states' Jigawa; 8840, Zamfara; 49800</p>
<p>Supplementary Immunization Activities Implementation held at Jigawa and Zamfara (SIA);</p>	<p>Transportation and distribution of 1674 cartons of emergency RH Kits to Adamawa, Borno, Yobe, Niger, Delta, Anambra and Kogi states for flood response and Insurgency.</p>
<p>Sexual & Reproductive Health</p> <p>Strengthened capacities in delivering quality integrated family planning, comprehensive maternal health and STIs and HIV information and services, in particular for adolescents and youth and in humanitarian settings.</p>	

Disaster Management

Introductions

The year 2019 was full of humanitarian activities all through for the Disaster Management Department of the Nigerian Red Cross Society.

It will be recalled that in 2018, the Nigerian Red Cross Society was a key player in the flood response, playing its part as auxiliary to the Government of Nigeria right from planning to response stages and the flood interventions.

Apart from the 2018 flood carry-over activities, there was the Country's general elections which were slated for February and March 2019 and as the coordinating/lead Department for all disaster activities, the Disaster Management Department had its hands full within the period under review.

Outcome: Communities in high risk areas are prepared for and able to respond to disasters with environmentally responsible values and practices.

Key Actions	Outputs
Emergency Preparedness for Response	
Election preparedness - 2019 general elections	12 NHQs staff, 15 National Disaster Response Team members (NDRT), 78 Branch Staff and 1,872 volunteers were mobilized, trained and deployed in hotspots across 26 most at risk states First Aid posts were established in 90 hotspots, with referral system in place. A feedback system was put in place in the targeted states with toll free lines. Total number of calls received and responded to were 120
Emergency Response	
The Child friendly Spaces project under the Flood Appeal intervention	1000 vulnerable in-school children across 18 schools in flood affected communities of Anambra, Delta and Kogi benefited from school kit distribution
Cash transfer in communities of the 4 flood affected states of Anambra, Delta, Niger and Kogi with the support of the International Federation of the Red Cross (IFRC) under the Flood Appeal intervention	3,600 Households were supported with multipurpose cash transfer of N30,500 per household
Shell Petroleum Development Company support to 4 flood affected communities in Idah LGA of Kogi state	Food items (Rice, Beans, Garri, Salt) and Non-Food Items (Kitchen set, Mats, Blankets) were distributed to 400 Households
NNPC/EROTON joint project for IDPs in Adamawa State	1,138 Households across 4 LGAs Michika, Madagali, Mubi and Yola South in Adamawa state were supported with food items
2019 floods Disaster Relief Emergency Funds (DREF) response	1000HHs across 4 states of Cross River, Kogi, Niger and Taraba were registered using kobo collect, verified, screened and unconditional/unrestricted cash of N47, 800.00 per Household (HH) was distributed to them (250 HH per State)
NRCS/ ICRC joint flood response in the North East	2000 Households in Borno and Yobe States (1000 HH each) who were severely affected by the floods were supported with Essential Household Items (EHIs)

Cash Transfer Programming	
Cash Preparedness project	A review of the project was conducted between 14th and 15th May, 2019 by British Red Cross PMEAL Advisor, ICRC Cash Delegate and NRCS CTP Focal Point to understand the level of improvement in relation to cash readiness, relevance, compliance, internal consistency and precision
Market assessment	Market survey was conducted in the 4 States between September and October 2019. Situations of the markets were found to be favorable for cash distributions in flood affected communities
Restoring Family Links(RFL)	
Free phone calls	240 positive phone calls were made in Benue & Cross-Rivers. (successful calls to restore/maintain family contact) 158 negative phone calls made Benue & Cross-Rivers (calls impeded by poor network/wrong number)
Civilian Red Cross Messages (RCMs)	1,006 Civilian RCMs exchanges in Borno, Adamawa, Yobe, Bauchi, Gombe, Kaduna, Sokoto, Kano, FCT, Cross-river, Lagos, Plateau, Benue, Ondo& NHQ
Military RCMs	36 Military RCMs collected in Lagos and delivered (Delivered through the American Red Cross)
Unaccompanied/separated children	70 cases of unaccompanied/separated children and vulnerable adults were opened in Borno, Adamawa, Yobe, Kaduna, Bauchi, Gombe & Cross-river 46 Cases of unaccompanied/separated children and vulnerable adults were opened
Tracing	563 Tracing requests opened across Borno, Adamawa, Bauchi, Gombe & Yobe

Tracing requests	<p>31 Tracing requests across Borno, Yobe, Gombe, Adamawa, Bauchi & Gombe were solved positively</p> <p>96 Tracing requests were opened in Cross-Rivers (in relation to Cameroonian refugees)</p> <p>3,969 Tracing requests across same state were solved negatively (some cases were 'back to sender' due to insufficient address)</p>
Follow up visit	7,506 Follow up visits carried out across Borno, Yobe, Adamawa, Bauchi, Gombe & Cross-river
Family Reunification	3 cross boarder Family reunifications carried out in Adamawa, & Borno
	8 Family reunifications carried out locally within Nigeria (Adamawa, Borno, & Gombe)
RFL training/Refreshers	136 RFL Volunteers were trained
RFL data bank	142 cases saved in RFL data bank deployed in May,2019
RFL needs assessment	Needs assessment conducted across 6 states (Adamawa, Borno, Gombe, Bauchi, Benue & Cross River)
RFL Volunteers' welfare	Water bottles where provided for 80 RFL volunteers in Adamawa, Gombe and Borno



Visitation & distribution of relief materials to the following places:

Yola North and Yola South Prison stations,
Bako PHC Yola South,
Nana Asma'u PHC Yola South,
Aliyu Mustapha PCH Yola South,
Specialist hospital Yola North,
Mopol barracks Yola.

Gender and Youth

Introductions

The NRCS recognizes meaningful Youth engagement as a strategic vehicle for transforming institutional cultures that directly and positively impacts the Red Cross Red Crescent operational capacity to deliver on our humanitarian mission. Hence, adequate investments in meaningful youth engagement are inevitable for the Nigerian Red Cross Society. Despite having representation in decision-making organs of the National Society at all levels (branch, district, region and national levels), still there is weak youth networking and participation in supporting various program activities and services delivery by the National Society.

This means the existing skills, knowledge and experience among youth and volunteers is inadequately utilized. The situation is aggravated by the inadequate resources and experience the NS is facing to improve youth and volunteers management including sustaining a youth wing with related activities.

Volunteers, Serving Corp Members and Interns were introduced and encouraged to take courses on IFRC E-Learning Platform. New courses, recruitments and other activities were also shared by the department to branches. Hence, the effort made Nigeria to overran Kenyan Red Cross as the best in Africa in number of people that completed most courses in the IFRC E-learning platform.



Top 3 per region		
 Nigeria	 Philippines	 Mexico
 Kenya	 Bangladesh	 Ecuador
 South Sudan, Republic of	 Singapore	 Peru
	 United Kingdom	 Yemen
	 Sweden	 Syrian Arab Republic
	 Italy	 Morocco

Table showing Top per region



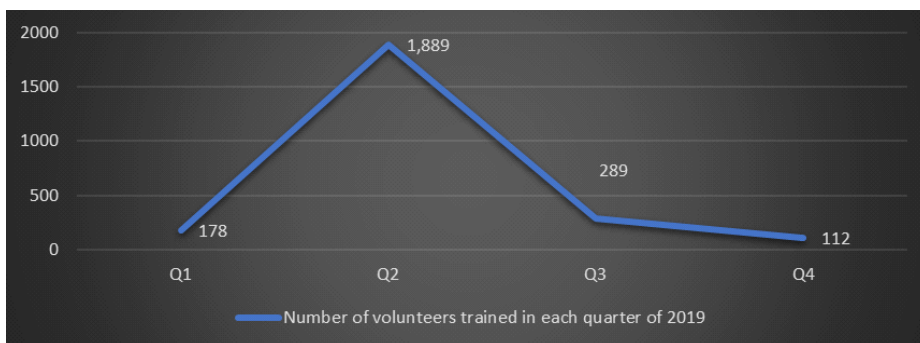
Youth Development

Youth Trainings and meeting attended on youth issues by the Youth Focal Point

- International youth meeting solferino Italy
- International Youth Camp Italy
- International Youth Camp Istanbul
- Youth Action Forum on Nuclear weapons Hiroshima
- Youth Wing Executive Meeting

Standard Competence Based First Aid Training for Volunteers

This first aid program of the National Society is focused on volunteers. Basically every volunteer is trained on Standard Competence Based First Aid to effectively render first aid with skill and knowledge wherever and whenever there is an emergency.



Number of volunteers trained on Standard

- 112 volunteers were trained in 4th quarter 2019, which registered the quarter with the lowest number of volunteers trained
- 2nd quarter 2019 recorded the highest trainings with 1,889 volunteers trained
- 2,468 volunteers were trained in 2019

2019 Volunteers National First Aid Competition

The National First Aid Competition is an annual event which brings together some selected competent First Aid Volunteers from all the Branches of the National Society. These First Aiders come with different knowledge and skills to compete with one another, based on their respective branches.

Key Notes:

- Event took place in Akwanga, Nasarawa State on 22ND – 26TH October 2019
- 32 Branches were in attendance, 5 first aiders and one team leader from each branch
- The event was made up of two competitions, one involving all branches present and the second involved branches that took 1st position in their respective zones in the first competition, from which there emerged overall 1ST, 2ND and 3RD positions
- Each of the two competitions involved three test scenarios and the judges scored each team based on lay down/predetermined checklist
- At the end of the competition's trophies were given to the 1st, 2nd and 3rd positions in the overall competition and also the top 6 branches in the preliminary competition

Challenges/Recomendations

Challenges	Recomendations
Inadequate training materials	Purchase of training materials
Lack of proper coordination and planning with partner	Organize meeting with partners to discuss challenges and way forward
Inadequate funds for EFAT training for Non-ICRC supported branches	Source funds for EFAT activities in Non-ICRC supported branches

Outcome: The national society has the necessary competences and capacities to plan and perform.

Key Actions	Output
Development of Youth and Volunteer working tools	2 policies developed (Youth and Volunteer policy developed)
Trainings of Volunteers	2,468 Volunteers were trained on standard competence based on First Aid
Meetings and Conference attended by 4 Youth and Volunteers	*International youth meeting solferino Italy *International Youth Camp Italy *International Youth Camp Istanbul *Youth Action Forum on Nuclear weapons Hiroshima *Youth Wing Executive Meeting
Volunteers National First Aid Competition	32 branches participated in the competition



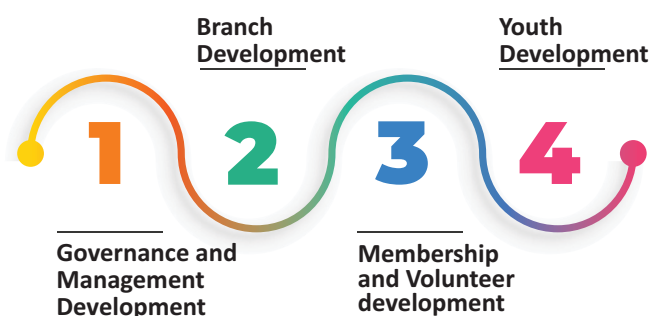
Organizational Development

Introductions

In 2019, the OD department pursued a holistic organizational development agenda focused on increasing impact and ensuring organizational sustainability. Hence, it strived;

- a. To support in strengthening a well-functioning National Society as a matrix structure with separation of roles and functions of the National Headquarters, Branches and Divisions
- b. In collaboration with departments and units, ensured that the National Society Strategic and Operational Plans is coherent with National Society's Vision and Mission
- c. To ensure that system and structure are in place for efficient and effective service delivery at the branch and Headquarters.

The above is in line with the NRSC 2016-2019 in the OD support areas which centers on facilitating National Society development by strengthening structures and capacities to deliver effective and efficient services to the most vulnerable in the following areas;



Governance and Management Development

The British Red Cross in 2018 initiated a process of due diligence with all the National Societies worldwide to which she provides technical and/or financial support. This due diligence process was conducted in Nigeria by a British RC team in April 2019. Policies and procedures were reviewed, Nigeria RC staff was interviewed, and the Nigeria RC headquarters and three branches (Lagos, Kano and Enugu) were visited by the due diligence team for a detailed review of six key areas: Governance; General Management; Programme Cycle Management; Human Resources/ Volunteer Management; Logistics; and Finance.

Further to the BRC due diligence findings, the National Society with the support of the movement partners identified high level strategic objectives and mapped out three operational models:

Pillar 1: Provide Red Cross services on community level (i.e., branch led community volunteer activities);

Pillar 2: Maintain capacity to absorb funding and technical expertise

Pillar 3: Exploit commercial opportunities

National and Branch Governance Election

In order to promote good governance at the branches, the department followed up and supervised elections in the following states:

S/N STATE Election Date Next Election

1. Imo 4th Jan. 2019, 3rd Jan. 2023
2. National Governance 12th Jan.2019 11th Jan 2023
3. Cross River 9th Feb. 2019, 8th Feb. 2023
4. Anambra 13th Feb. 2019 12th Feb. 2023
5. FCT 7th March 2019 6th March 2023
6. Ebonyi 29th March 2019, 28th March 2019

Promotion of the IFRC E-Learning networks to help staff and volunteers learn from the portal and also support each other in NS developmental Services.

Volunteers, Serving Corp Members and Interns were introduced and encouraged to take courses on IFRC E-Learning Platform. New courses, recruitments and other activities were also shared by the department to branches. Hence, the effort made Nigeria to overran Kenyan Red Cross as the best in Africa in number of people that completed most courses in the IFRC E-learning platform.

Revival of National Society Development/ Organizational Development Technical Working Group (NSD/ODTWG) Meetings

The NSD/ODTWG ensures effective coordination within NRCS, and its Movement partners on NSD matters to avoid overlap. It takes lead on developing an implementation plan for the remaining period of the NRCS 2016-2020 strategy and the 5-year support road map 2019-2023

The committee was able to review, monitor and evaluate progress of the approved NRCS 5-year support Road Map, as per agreed indicators and milestones and advised the NRCS on technical matters regarding OD issues. It went further to provide technical guidance and support to ensure coherent programming, relevant approaches and standards that address the recovery needs of vulnerable people and provide a forum for programme learning and improvement. 7 meetings and 4 adhoc-meetings were held between January -December 2019. 79 issues were worked on and over 45 has so far been resolved.

Branch Development

The Branch Organizational Capacity Assessment (BOCA)

BOCA is a self-assessment tool developed for branches of the Red Cross and Red Crescent Societies to identify and assess strengths and weaknesses in relation to a wide range of organizational capacities. Its focus is on the basic capacities, structures and conditions that are widely understood as being the core of what a branch needs to be able to function and perform well.

In each of the branches, the assessment took 3 full days of interactive group work and brainstorming; 2-days practical assessment exercise and 1-day wrap-up and development of Plan of Action based on the Outcome/ result of the Assessment.

Although the Assessment started in last quarter of 2018 with four branches of Abia, Benue, Cross River and Taraba funded by the ICRC. Four branches (Delta, Katsina, Plateau and Ebonyi) were further assessed in 2019



The objectives

1. To assess branch capacities against generic Red Cross Red Crescent standards adapted by the National Society
2. To reach a consensus on priorities for Branch enhancement
3. To develop an operational plan to strengthen and sustain its service delivery capacity and resilience of communities.

The BOCA exercises in the four branches drew on participants from representatives of the branch Governing Board, Management staff and volunteers, to ensure objectivity from a wide range of capacities and expertise. During the exercise, the branch capacity was assessed across the five core organizational capacities. These capacities are:

1. Capacity to exist
2. Capacity to organize
3. Capacity to relate and mobilize
4. Capacity to perform
5. Capacity to grow

Each capacity has attributes on which the assessment questions were drawn. Scoring and prioritization on the attributes/ topics were based on consensus reached by participants.

Summary of findings

			BRANCH ORGANISATIONAL CAPACITY ASSESSMENT (BOCA) DATA ANALYSIS																																																				
FIVE CORE CAPACITIES			Core Capacity- To Exist							To Organize							To relate and to mobilize							To perform		To grow																													
SNL	Region	Branch	7 Fundamental principles	Emblem usage	Membership base	Branch general assembly	Branch governance board	branch planning	Autonomy	Auxiliary Role	safety & security	Services and Field Activities	staff management (if applicable)	volunteers recruitment	Volunteer recognition and relation	Volunteers record	Youth Engagement	diversity	infrastructure	financial management	budgeting and cost efficiency	Financial info system & records	record management	logistics	activity structures	planning, monitoring and evaluation	reporting	Information sharing and dissemination	Internal Communications	External coordination	External communication and humanitarian diplomacy	Community involvement	Diversity in Resource Mobilization	RC network or group representation	Sustainability of activities	Adapting to different needs and priorities	Learning and adaptation	Conflict resolution	Support to NS growth	A	B	C	D	E	F	Total	A-C	D-F	% of below benchmark	% of above benchmark					
1	SE	Abia	C	A	C	C	C	A	E	C	A	A	A	C	A	A	C	A	A	C	C	C	C	C	A	C	F	A	F	C	E	C	A	A	B	B	A	D	A	C	D	C	C	75	1	14	1	2	1	34	30	4	88.235	11.765	
2	NC	Benue	C	C	C	C	A	F	C	C	A	A	A	C	C	C	C	C	C	C	C	C	A	C	F	A	F	C	E	C	A	A	B	B	A	D	A	C	D	C	C	30	2	16	2	1	3	34	28	6	82.353	17.647			
3	SS	Cross River	E	C	B	C	E	A	F	C	A	A	A	C	A	A	A	A	A	C	A	A	C	D	A	F	C	B	C	C	B	A	A	E	C	C	E	B	A	13	4	10	1	4	2	34	27	7	79.412	20.588					
4	SS	Delta	C	C	C	E	E	F	F	A	A	C	A	A	C	A	C	A	C	A	B	E	A	C	A	A	E	A	A	E	C	A	D	A	C	C	A	E	16	1	11	1	6	2	37	28	9	75.676	24.324						
5	SE	Ebonyi	E	A	C	E	A	F	C	A	A	A	A	A	A	A	C	B	A	A	B	D	A	A	C	B	F	A	B	B	C	C	F	E	A	F	A	F	16	5	6	1	4	5	37	30	72.973	27.027							
6	NW	Katsina	E	C	A	E	A	F	A	C	F	A	A	C	A	C	A	F	A	A	C	A	E	A	E	C	E	E	A	F	E	F	E	F	C	F	F	F	15	0	6	0	6	30	37	21	56.757	43.243							
7	NC	Plateau	C	C	E	F	A	F	C	E	A	A	C	C	C	C	C	A	A	C	E	A	C	E	A	C	C	C	F	E	E	E	A	F	C	E	F	F	F	7	0	13	0	9	8	37	20	17	54.054	45.946					
8	NE	Taraba	A	C	C	C	A	F	B	A	B	A	F	F	F	C	A	A	C	A	C	A	F	D	C	F	C	F	E	B	C	A	F	A	F	A	F	A	F	30	3	9	1	1	30	34	22	12	64.706	35.294					
		A	1	2	1	2	1	8	0	1	2	2	7	7	8	1	5	1	3	7	5	1	1	1	1	2	0	3	3	1	1	6	0	4	1	1	3	1																	
		B	0	0	1	0	0	0	0	1	0	0	1	0	0	0	1	1	0	1	1	0	0	0	0	0	0	2	0	1	4	1	0	0	0	0	0	0	1	0															
		C	4	6	5	3	3	0	0	1	5	0	1	0	0	6	2	4	4	1	2	5	1	0	2	6	2	3	0	1	0	4	2	1	2	5	1	2	1																
		D	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
		E	0	0	1	3	3	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	1	2	0	1	0	2	2	1	2	3	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1	1
		F	0	0	0	0	1	0	7	2	0	1	0	0	0	1	2	0	0	0	0	0	0	1	0	4	0	0	3	0	1	0	1	0	4	1	1	4	2	4															
		Total	8	8	8	8	8	8	4	8	4	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	8	
		A-C	5	8	7	5	4	8	0	2	8	2	8	8	8	7	6	8	8	8	8	7	2	0	3	7	6	3	3	5	6	8	1	6	6	2	6	2																	
		D-F	3	0	1	3	4	0	8	2	0	2	0	0	1	1	2	0	0	0	1	6	0	5	1	2	5	1	3	3	2	0	7	2	2	2	6	2																	
		Weakness (% of below benchmark)	63	100	88	63	50	100	0	50	100	50	100	100	100	100	88	75	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100	100
		Strength (% of above benchmark)	38	0	13	30	50	0	100	50	0	50	0	0	0	13	13	25	0	0	0	0	13	75	0	63	13	25	63	25	38	38	25	38	25	0	88	25	25	75	25	75	25	75	25	75	25	75	25	75	25	75	25	75	25

From the table above, the Final Rating (A, B, C, D, E and F) shows consensus reached by the participants. The process centered on combination of trust and evidence. Topics which are scored from A-C were taken on trust while D and above required evidence to demonstrate how they attained the level. Votes were cast followed by ranking of votes based on priorities.

From the summary of scoring and prioritization, Topics above benchmark shows attributes where the branches are performing well while below attributes are areas where their performance is below the expected standard.

The initial topics as designed in the BOCA toolkit were 34, Topics 8,10 and 27 were contextualized in 2019.



Youth Development

Youth Trainings and meeting attended on youth issues by the Youth Focal Point

- International youth meeting solferino Italy
- International Youth Camp Italy
- International Youth Camp Istanbul
- Youth Action Forum on Nuclear weapons Hiroshima
- Youth Wing Executive Meeting67692



Planning, Monitoring, Evaluation and Reporting (PMER) Monitoring

What We Achieved: The Big Data





Nigerian Red Cross Society
2019 Annual Report



Security

Introductions

Security of lives and properties during emergencies determines to a large extent the ability of the affected population as well, as the humanitarian service provider to receive services in line with every aspect of the contingency plan. The law enforcement agency is saddled with the responsibility of maintaining law and order, cordoning of disaster area, establishment of check point and maintenance of safe road (passage) among others.

Security and safety of our staff and volunteers who are first responders during emergencies is important. Hence, the need to sensitize them on safety measures while responding in the field. In the light of the above, Security Department with the support of the ICRC/IFRC counterparts is working towards ensuring secured environment for all humanitarian interventions by the NRCS through implementation of SAFER ACCESS FRAMEWORK, SECURITY STAFF SAFE TRAINING, and WEAPON CONTAMINATION



Department 2019 Achievement:

The workshop encompasses sensitization and refresher session to guide participant in making meaningful contribution towards revising the security guidelines in the field.

Security

*No of state covered in Security Risk Assessment (SRA).

*A Security Risk Assessment was conducted in the following States before the recent cash distributions.

KOGI	-	MAY	2019
NIGER	-	JUNE	2019
JIGAWA	-	JUNE	2019
BAUCHI	-	SEP	2019
ZAMFARA	-	March	2019
KANO	-	DEC	2019
ONDO	-	FEB	2020
TARABA	-	FEB	2020
CROSS/R	-	FEB	2020
EDO	-	FEB	2020
EBONYI	-	FEB	2020

2019 Areas of Support from HQ.

2019 Achievements.

- 1 ADAMAWA SAF POA review.
- 2 KANO SAF POA developed.
- 3 EDO SAF POA review and sensitization session.

Resource Mobilization/ Fund Raising

Introduction

The Resource Mobilization department was revived in the NRCS after many years of absence due to organisational restructuring of the National Society. The Department was created based on the recommendation from the Organisational Capacity Assessment and Certification (OCAC) process the NRCS underwent in 2012 and potentials realised in-country as a result of 2012 Nigeria Flood Appeals launched by the International Federation of Red Cross/Red Crescent (IFRC) The creation of the department would provide short, medium and long term plan of action to support the actualisation of the NRCS Objectives in Resource Mobilisation. With the objectives of measuring and benchmarking resource mobilization performance and create a culture of accountability in NRCS at all levels.

Based upon the outcomes of the business case, three income streams were selected for further development

Revenue and cost of NHQs' workplace first aid trainings in 2019

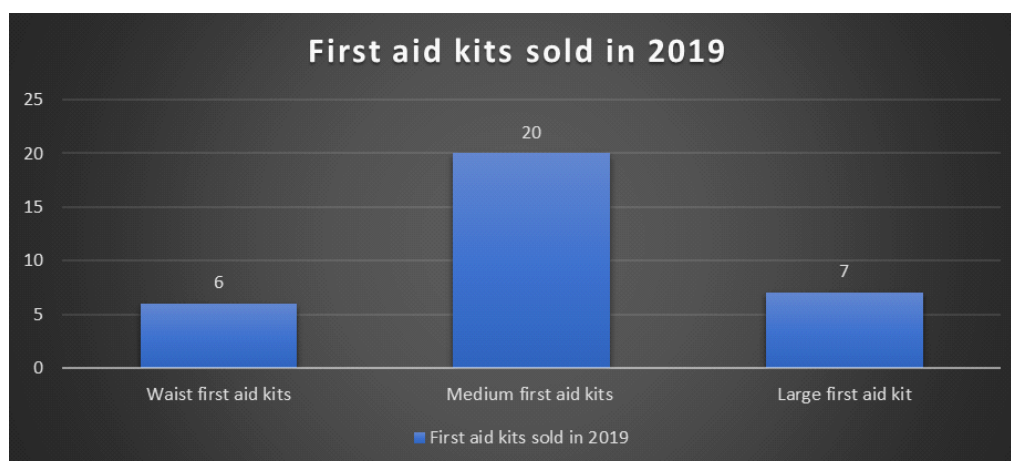


Key note:

- Total revenue generated by NHQ in 2019 is ₦10,570,000
- Calculating the quarterly average in 2019, we expect an average of 9,032,500 in 1st quarter 2020
- The average training cost reflected is ₦25,000 for 20 trainees (plus or minus 10), as such, this amount is not accurate and does not including trainers salary

First Aid kit sales by NHQ

One of our commercial aspects of first aid is sales of first aid boxes, waist kits and rock sack; we also restock them for our clients.



Key note:

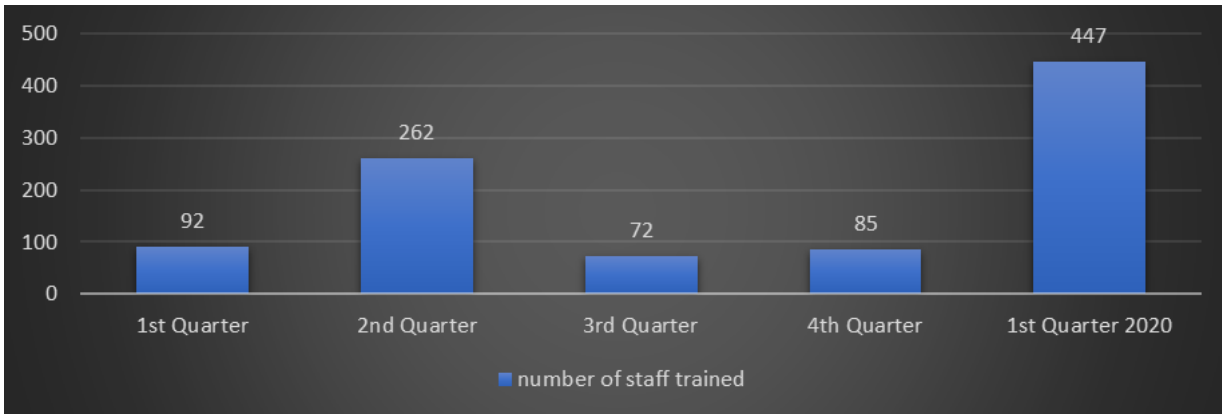
- A total of 33 first aid kits were sold in the year 2019 and a sum of N1,010,000 was realized (cost of stocking kit not included)
- We are yet to produce our own first aid boxes/kits; we however purchase empty first aid boxes, and first aid materials to stock the boxes, and then brand as ours before we sell. Same goes for the waist kits and rock sacks. Hence, we deduct the expenditure of all procured items from the sale price to deduce our profit

Ambulance service

The NHQ carried out ambulance services for organizations and schools on demand and at a fee. In 2019, a total of 5 ambulance serves where recorded (3 organizations and a school) and the sum of N90,000 was realized.

Workplace First Aid by Branches

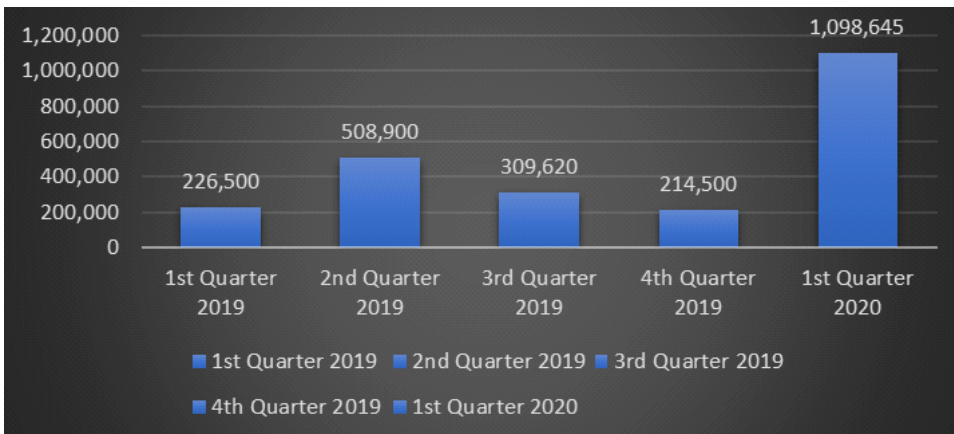
Number of Branch trainees per quarter in 2019



Key Notes :

- A total of 511 people were trained on work place first aid by branches
- In second quarter, FCT Branch had 227 trainees which is responsible increased figure
- In second quarter 2020, we expect an average of 447 trainees by the branches.

Branch 30% remittance to NHQ in 2019



- The Branches, after deducting their training cost from revenue for each Workplace First aid Training, remit 30% of their surplus to the NHQ

Other Developmental Projects

Seed Grant project

The Seed Grant is (10,000CHF) funds granted the National Society by ICRC AND IFRC, which the NS decided to use to review and print the First Aid manual as follows.

Manual review meeting-----	916,400
Staging of new pictures in the manual-	52,000
Printing of 2085 copies at rate of 1250-----	2,606,250

National Society Investment Alliance (NSIA) project

NSIA project is funded by ICRC and IFRC, with technical support from British Red Cross. We are using this avenue and resources to boost the national society's commercial first aid capacity. The total sum is (50,000 CHF) was granted as seed grant by ICRC and IFRC national society investment alliance (NSIA) to boost our workplace first aid business.

Commercial First Aid training under the NSIA program started 4TH quarter 2019 after a successful Technical Workshop with Piers Flavin (Commercial First Aid Consultant under the NSIA project) in 8TH – 10TH October, 2019. Invited to the workshop were some NHQ staff, Lagos Liaison Office Staff and 2 pilot branches (Lagos and Kano). The workshop involved several groups works to deduce the present state of the NS commercial first aid capacity, the commercial first aid market in-country, way forward and rebranding NRCS commercial first aid. The workshop was able to agree on the following three products as workplace first aid product to be conducted by the national headquarters and Lagos.

While Branches are allowed to carry out first aid for care givers and drivers only, if this is approved by the board and policy is prepared and adopted branches can no longer run workplace first aid for companies and organization.

National Society Road Map

The Nigerian Red Cross Society commenced pursuing a holistic organizational development agenda in 2019 focused on increasing impact and ensuring organizational sustainability. The NRCS Leadership submitted a Roadmap proposal to the Movement Partners for support. With funding from the Movement Partners, a coordinated partner's support plan was put in place to holistically support the NRCS in its effort to reposition itself as the leading national humanitarian organization in Nigeria. The prevailing humanitarian context in Nigeria demands the continued need to scale up interventions aimed at alleviating human suffering, while empowering the communities to be more prepared and resilient towards foreseen and unforeseen circumstances in a sustainable way.

- Improved communication within NRCS on the change management process
- Manage expectations at all levels-Change does not happen in a day -Dealing with root causes of issues takes time rather than resolving symptoms

Following the Round Table meeting in Geneva in December 2018, the NRCS has worked with the Movement Partners in 2019 on a number of key initiatives regarding the development of the National Society including:

- **Human Resource Development** - Governance, Management, Members and Volunteers (including Youth and Gender)
- **Development of Infrastructure and Utilities** - Headquarters, Branches and Divisions enabling appropriate and timely response to emergencies.
- **Transportation and Logistics** - To enhance sustainable programme development and implementation.
- **Systems Development** - Financial Management and Accountability, Resource Mobilization, Policies and tools, Reporting and Communication to enhance capacity to deliver quality services and improve visibility and trustworthiness.

National Society Business Model

The first key initiative was the definition of the NRCS Business Model, which now serves to guide strategic discussions

Pillar 1: Provide RC services on community level (no donor funding)

Pillar 2: Maintain capacity to absorb funding and technical expertise

Pillar 3: Exploit commercial/business opportunities

The NRCS business model is composed of three pillars

	Pillar 1: Provide RC services on community level (no donor funding)	Pillar 2: Absorb funding and technical expertise	Pillar 3: Exploit commercial opportunities
Culture	<ul style="list-style-type: none"> Independent activity implementation Focus on impact 	<ul style="list-style-type: none"> Programme management cycle following HQ direction Focus on impact 	<ul style="list-style-type: none"> Business planning cycle Focus on profit (RM!)
Structure	<ul style="list-style-type: none"> Decentralized decision-making branch/division Bottom-up: focus on reporting 	<ul style="list-style-type: none"> Centralized decision making HQ/ donors Top-down: focus on implementing plans 	<ul style="list-style-type: none"> Decision making focused on business KPI "outside" of regular NRCS management
Skillset	<ul style="list-style-type: none"> Volunteer management Application of good governance principles/ "common sense" 	<ul style="list-style-type: none"> Know your limits Open to constructive criticism Flexibility 	<ul style="list-style-type: none"> Sales/ marketing General business mindedness
Main stakeholders	<ul style="list-style-type: none"> Communities Beneficiaries Government 	<ul style="list-style-type: none"> Donors RCM partners NRCS management 	<ul style="list-style-type: none"> Business clients



A sure sign of hope

Due Diligence Plan

The purpose of the Due Diligence Review and Plan is to obtain a reasonable level of assurance of NRCS's organisational capacity to implement any existing/future joint programmes. It was designed to enable the Movement Partners to identify and understand potential risks faced when working together NRCS at various levels and to help mitigate and manage any risks which may be identified, to ensure that the programme/service is successfully delivered and the funds properly accounted for.

The findings and key priority recommendations will support the implementation of processes and controls to safeguard the correct use of funding, whilst respecting "International Partnership Principles", and will inform the choice of funding modality. The findings also contributed to the development of an Improvement Plan, which is integrated into the broader programme plan and is reported regularly as part of the regular risk and programme management process.



The due diligence process was a key commitment from BRC pronounced at the Geneva round table meeting in



December 2018
The due diligence process covered the key areas of the National Society: Governance, Senior Management, Programme / Project management, and Support Services – across HQ and Branches.

The HR Re-engineering project

The HR Re-engineering project is a critical part of an overall organizational support plan Nigerian Red Cross fit for the future. This was contracted to KPMG as the implementing consulting firm through whom the following outputs have been successfully delivered. The HR re-engineering project will ensure that "the right people are in the right place"

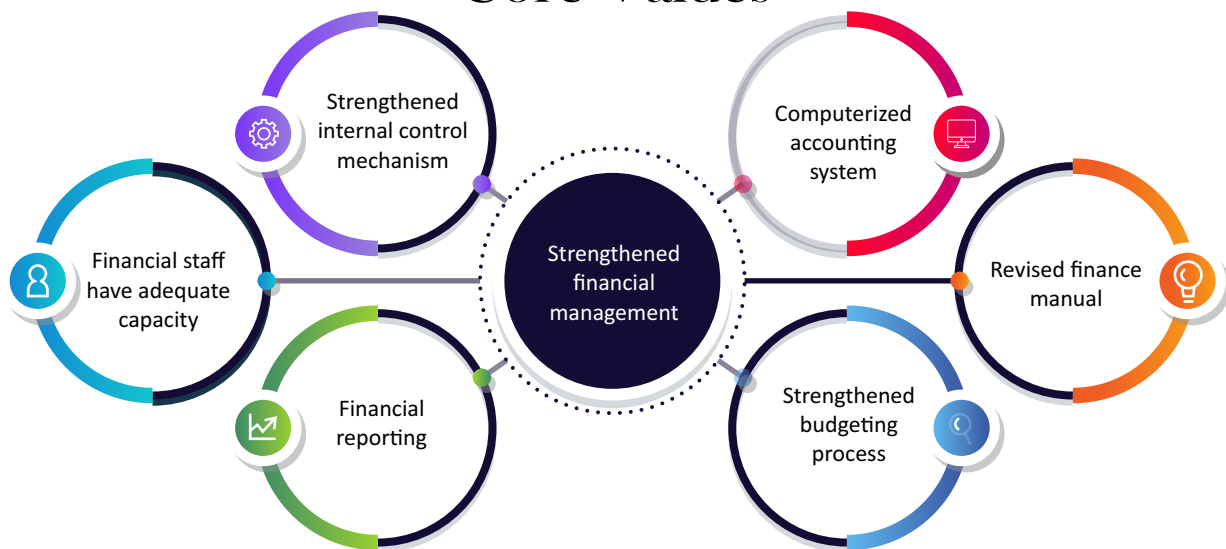
We acknowledge that several attempts on HR reformation have been made in the recent past, with mixed results, which are not enough to move the NS to the desired status. As a committed National Society, we refuse to be stuck in the failings of the past. Leveraging on the confidence that the movement Partners would accompany and support the processes, the National Society commits to bringing the learning of these processes to define a stronger and productive need-based approach towards redefining the HR system, structure and capacity.

Strengthening Financial Management Capacity Development:

NRCS in collaboration with ICRC & NorCross initiated Financial Development project to support NRCS: This initiative is part of a holistic and long-term development effort on the part of the NRCS and its partners to develop the organizational capacities and thereby provide relevant nationwide and quality services to the population in Nigeria in a sustainable manner.

- Strengthen Financial management capacities
- Adhere to best practices in the industry
- Improve the efficiency and effectiveness of the finance processes

Core Values



Diversifying and Scaling-up Resource Mobilization

The Nigerian Red Cross Society (NRCS) is committed to generating more funding through its own efforts so that it can have greater impact in Nigeria and can also reduce its high level of dependency for 'core costs' on restricted funding grants or through partnerships with other partners and members of the RC Movement. This will help NRCS have greater impact in the community and be a more sustainable organization in the long-term.

The Nigerian Red Cross Society has been providing expert first aid training across Nigeria since it was established. This has included training in communities to improve health outcomes; for disaster preparedness; for individuals; and in the workplace.

However, there is a large, unmet need to grow first aid training in the workplace in Nigeria, and NRCS is well placed to become the leading first aid training organization for workplaces across Nigeria. A recent market analysis funded by British Red Cross in 2019 showed that there is significant potential for growth if there is a combination of investment and a redesign of the activity to follow a business setup. NRCS developed plan to FastTrack key resource mobilization work in:

- Real Estate
- Commercial First Aid/Pharmacy/Branch fundraising
- Growing of Membership
- Public Financing

**NRCS Newly Elected National Offices
January 12, 2019**



Results of 2019 NRCS Governance Election

S/N	Positions	Elected
1.	National President	Bolaji Akpan Anani (Elder/Chief)
2.	National Vice President	Barr. Zubir Muhammad Umar
3.	National Legal Adviser	Barr. Muazu Mohammed Dikwa
4.	National Finance & Property Management Adviser	Prince Oluyemisi Adetayo Adeaga
5.	National Disaster Management Adviser	Dr. Adamu Babale
6.	National Program Planning Adviser	Mrs. Ummu Mohammed Mustapha
7.	National Health & Care Adviser	Dr. Alozie Ahamefula B.U.
8.	National Finance Resource Mobilization Adviser	Prof. Uche A. Dike
9.	National Youth Gender & Volunteer Adviser	Mrs. Amadu-Omowumi Omotayo
10.	National Branch Development Adviser	Chief Nworie NTE Emmanuel
11.	National Capacity Development Adviser	Hon. Aibinuomo Akin
12.	National Communication & Advocacy Adviser	Mr. Usman Masara Kim



NASIR .A. OZAMAH & CO.

Chartered Accountants, Tax Practitioners, Financial & Management Consultants

BN: 2006678

REGISTERED OFFICE:

No. 4 Ramat Adamu Street, Dakwa, Tafa Local Govt. Niger State.

BRANCH OFFICE:

Suite C6, Abuja Shopping Mall, Zone 3, P.O. Box 8750, Wuse Abuja.

TIN:18905794-0001

REPORT OF THE AUDITORS TO THE MEMBERS OF THE NIGERIAN RED CROSS SOCIETY

We have audited the financial statements set out on pages 6 to 16 and prepared on the basis of significant accounting policies on page 5.

Respective Responsibilities of Central council members and Auditors

The central council members are responsible for the preparation of the financial statements. It is our responsibility to form an independent opinion, based on our audit, on those statements and to report our opinion to you.

Basis of Opinion

We conducted our audit in accordance with International Auditing Standards. An audit includes examination on a test basis, of evidences relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgments made by the central council members of the society in the preparation of the financial statements, and of whether the accounting policies are appropriate to the society's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary to provide us with sufficient evidences to give a reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud, other irregularities or errors. In forming our opinion, we also evaluated the overall adequacy of the presentations of information in the financial statements. The financial statements are in agreement with the books of accounts, all the information and explanations we required and obtained.

Opinion

In our opinion the financial statements give a true and fair view of the state of affairs of the society for the Year ended 31st December, 2019 and have been properly prepared in accordance with the Companies and Allied Matters Act CAP C20 LFN,2004 and the relevant Nigeria Accounting Standards.

NASIR.A. OZAMAH

FRC/2013/ICAN/00000004634

For: NASIR. A. OZAMAH & CO

(Chartered Accountants)

5th March,2021

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DIRECTOR: Nasir .A. Ozamah B.Sc, FCCA, FCA, FCTI, MNIM
(NIGERIAN)

Managing Partner

Tel: 0807 187 4568, 0807 649 9724, E-mail: nozamah@gmail.com

THE NIGERIAN RED CROSS SOCIETY

AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER, 2019

INCOME AND EXPENDITURE ACCOUNT.

	NOTES	2019 N	2018 N
INCOME			
Contributions From Donors	9	522 074 848	600 167 917
Operating Cost	13	279 900 908	377 520 155
		242 173 940	222 647 762
Other Operating Income	11	5 976 987	68 604
		248 150 927	222 716 366
Administrative Expenses	14	108 617 915	109 036 816
Other Operating Expenses		-	4 231 030
Personnel Cost	15	166 213 174	130 655 280
Surplus/(Deficit) for the year		(26 680 162)	(21 206 760)

7.

THE NIGERIAN RED CROSS SOCIETY

AUDITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST DECEMBER, 2019

STATEMENT OF FINANCIAL POSITION

		2019	2018
	NOTES	N	N
FIXED ASSETS			
Net Book Value	1	714 982 959	38 977 914
CURRENT ASSETS			
Inventories		4 283 540	-
Cash & Bank	2	53 058 147	53 760 838
Debtors & Prepayments	3	750 000	7 126 372
Loans & Advances	4	7 881 383	12 691 518
		61 689 530	73 578 728
CURRENT LIABILITIES			
Creditors & Accruals	5	4 534 993	1 066 340
		4 534 993	1 066 340
Net Current Assets/(Liabilities)		57 154 537	72 512 388
NON-CURRENT LIABILITIES			
Bank Overdraft	6	88 940 501	88 940 501
		88 940 501	88 940 501
Net Total Assets/(Liabilities)		683 196 994	22 549 801
FUNDS AND RESERVES			
Funds	8	44 604 461	45 990 888
Revaluation Reserve		665 272 696	8 187 819
Accumulated Surplus/(Deficit)		(26 680 162)	(31 628 906)
		683 196 994	22 549 801


SECRETARY GENERAL


NATIONAL FINANCE AND PROPERTY MANAGEMENT ADVISER

The accompanying notes form integral parts of these accounts

6.



Nigerian Red Cross Society
2019 Annual Report